

Dereham Neatherd High School

Norwich Road, Dereham, Norfolk. NR20 3AX Headteacher: Jaime Mallett

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5th February 2024

Dear Parents/Carers,

We are pleased to announce that we have partnered with tootoot!

Tootoot is a safe, secure and diverse web-based safeguarding tool, which allows young people of all age ranges to report incidents of bullying, problems they could be having at the school or any issues that may be concerning them in an anonymous, confidential and discrete manner. These individual cases are monitored, managed and resolved by staff/mentors within the school.

Tootoot reduces the friction and stigma attached to the reporting of such incidents, and ultimately provides us with the tools required to track, monitor and resolve cases efficiently and significantly reduce bullying, abuse, racism, stress, anxiety, and mental health issues.

Tootoot not only encourages our young people to report issues and concerns, it also encourages them to work together and strengthen communication links between them and school staff by removing barriers.

Your child will be given a username and password (emailed to their nseven school email account), which allows them to log in and use tootoot. They are then able to quickly report issues and concerns directly to designated safeguarding staff. We have our own sub-domain where only staff and pupils from Dereham Neatherd High School will be able to communicate with one another. All pupils are anonymous at the point of reporting but identities can be uncovered by the school's tootoot administrator.

Pupils can access tootoot on any web-enable device (computers; laptops; tablets or mobiles) by following these 4 simple steps:

Step 1: Type <u>www.tootoot.co.uk</u> into their web browser.

Step 2: Click the 'Login' button in the top right of the screen Step 3: Start typing 'Dereham Neatherd High School' and select it from the box. Step 4: Enter their username and password, and log their concern with us. Pupils will have been emailed their username and password to their nseven school email account, alternatively their form tutor is able to provide it to them.





Enrich Learning Trust is a charitable company limited by guarantee, registered in England and Wales with company number 07725111. The registered office is at 1 Norwich Business Park, Whiting Road, Norwich, Norfolk, NR4 6DJ. We are launching the use of this app in stages and your child will be shown a presentation by their form tutor in form time on the week their accounts become active. We are starting with Years 7 & 11 in week beginning 5th February. Years 8, 9 and 10 will be launched shortly after.

This app is designed to provide another means of pupils reporting their concerns, it doesn't replace any of the other methods we already have in place which include the following:

- Reporting to their form tutor in person
- Reporting to their Pupil Support Officer in person
- Reporting to any member of staff they feel happy to speak to in person
- Completion of a 'I need help' form obtained from their form tutor
- Reporting via the 'Bully Button' on the school website

For more information please visit <u>www.tootoot.co.uk</u> or contact myself with any queries via <u>office@neatherd.org.</u>

Kind regards,

S. A. Garring

tootoot

Miss S Manning Assistant Headteacher